#### **POSITION DESCRIPTION**

DISTRIBUTE COPIES OF SIGNED FORM TO:

☐ P-FILE ☐ SUPERVISOR

#### IMPORTANT: PLEASE READ INSTRUCTIONS ON PAGES 2 and 3

	701	•		
DOA-15302 (C07/2015) PREVIOUSLY OSER-DMRS-10		1. Position No.	Cert / Reclass     Request No.	3. Agency No.
State of Wisconsin Department of Administration/Division of Personnel Management		317917	24-9978	566
4. NAME OF EMPLOYEE		5. DEPARTMENT, UNIT, WORK ADDRESS Wisconsin Department of Revenue IS&E/Audit/Sales and Use Tax/Unit SU-CAS		
6. CLASSIFICATION TITLE OF POSITION				
Revenue Audit	or 6			
7. CLASS TITLE OPTION (to be filled out by Human Resources Office)		8. NAME AND CLASS	OF FORMER INCUMBENT	
9. AGENCY WORKING TITLE OF POSITION		10. NAME & CLASS OF EMPLOYEES PERFORMING SIMILAR DUTIES		
SUT Books and	d Records Auditor – Advanced			
11. NAME AND CLASS OF FIRST-LINE SUPERVISOR		12. FROM APPROXIMATELY WHAT DATE HAS THE EMPLOYEE PERFORMED THE WORK DESCRIBED BELOW?		
13. DOES THIS POSITION SUPERVISE SUBORDINATE EMPLOYEES IN PERMANENT POSITIONS? Yes No _X IF YES, COMPLETE AND ATTACH A SUPERVISOR EXCLUSION ANALYSIS FORM.				
14. POSITION SUMMARY – PLEASE DESCRIBE BELOW THE MAJOR GOALS OF THIS POSITION:				
SEE ATTACHED				
15. DESCRIBE TH	HE GOALS AND WORKER ACTIVITIES OF THIS	S POSITION <i>(Please see</i> s	sample format and instructions	on Page 3.)
COVI S: Do	pecribo the major achievements, outputs, or recul-	ts. List thom in descending	a order of importance	
<ul> <li>GOALS: Describe the major achievements, outputs, or results. List them in descending order of importance.</li> <li>WORKER ACTIVITIES: Under each goal, list the worker activities performed to meet that goal.</li> </ul>				
_	clude for goals and major worker activities.		a. 90a	
TIME %	GOALS AND WORKER ACTIVITIES		(Continue on attached s	heets)
	SEE ATTACHED			
16. SUPERVISORY SECTION - TO BE COMPLETED BY THE FIRST LINE SUPERVISOR OF THIS POSITION (See Instructions on Page 2)				
	sion, direction, and review given to the work of this			<u>ge 2)</u>
	ents and time estimates above and on attachment		•	
	and date attachments.)	is accurately accombo the t	rom doorgined to the position.	
,	,			
Signature of first-line supervisor		Date		
17 EMDLOVEE 05	ECTION - TO BE COMPLETED BY THE INCUMBENT	OE THIS DOSITION		
-	rstand that the statements and time estimates above and o		n of the functions assigned my posit	ion
i nave reau anu unue	ording that the statements and time estimates above and t	on attachiments are a description	To the fulletions assigned my posit	ion.
Signature of employee		Date		
40 0:	man Dagayaga Mangara		Data	
18. Signature of Human Resources Manager Date				

☐ EMPLOYEE

☐ CERT REQUEST COPY

## **POSITION SUMMARY** (Line 14)

This is an advanced level position that acts as a lead worker of Books and Records Auditors responsible for auditing the returns and books and records of businesses for the proper application of Wisconsin sales and use tax laws, including premier resort and local exposition district taxes and dry cleaning, police and fire protection and rental vehicle fees (referred to as sales and use taxes). This position is responsible for coordinating and providing section specific training, providing individualized training and mentoring, and reviewing audits for quality. The position will assist other auditors with negotiating audit determinations and researching and responding to the most complex technical and systems issues relating to sales and use taxes. The position will work with other sections in coordinating audits of other tax types and with auditors and managers in other states in determining best practices. Work is performed under general supervision.

### TIME % GOALS AND WORKER ACTIVITIES (Line 15)

- 70% A. Performance of Lead Worker activities for unit staff.
  - 15% A1. Examine audit reports for conformity with department policies, procedures and laws, and to assure uniform treatment of taxpayers.
  - 15% A2. Examine books and records auditors' work papers to verify compliance with assignment instructions and to assure evidence supports adjustments proposed.
    - A3. Communicate with auditor or his/her supervisor regarding questionable items or revisions and refer back to auditor or revise report as necessary.
  - A4. Update systems to generate action letters, review transmittal letters and assemble audit reports.
    - A5. Develop, coordinate, and conduct training programs for new and experienced auditors; tailoring training to the tax type and technical ability of various audiences as required.
  - 10% A6. Provide individualized training to employees on an as needed basis, including assisting them with researching and responding to complex technical and systems issues and reviewing work-in-process.
  - 10% A7. Conduct audits that involve the most complex issues; either independently or in a mentoring role to assist other auditors with those issues.
    - A8. Assist auditors with negotiating audit settlements.
    - A9. Monitor and evaluate professional development of unit/section auditors.
- 20% B. Research of complex technical and systems issues.
  - B1. Perform complex tax research, seeking review from Administration Technical Services as appropriate, for purposes of responding to auditor and taxpayer inquiries or assisting auditors with ongoing audits.
  - B2. Collaborate with peers at the Internal Revenue Service (IRS) and other states' revenue departments to learn and share best practices regarding technical and systems issues.
  - B3. Review bureau and section policies and procedures and make recommendations to supervisor or project team.
  - B4. Recommend revisions to administrative rules and directives, section bulletins, and forms and instructions.
  - B5. Assist section supervisors and/or chiefs and the Audit Program Development Unit with analyzing data for books and records audit selection and process improvements; evaluating and recommending WINPAS enhancements; testing and post implementation review of WINPAS enhancements.

# REVENUE AUDITOR 6 – SUT BOOKS AND RECORDS – ADVANCED Position # 317917 July ?, 2024

- 10% C. Assistance with miscellaneous tasks.
  - C1. Provide taxpayer education and assistance.
  - C2. Participate in process improvement teams.
  - C3. Assist with recruiting new auditors.
  - C4. Develop recommendations for legislation.
  - C5. Perform other duties as required.

#### KNOWLEDGE, SKILLS AND ABILITIES

- 1. Knowledge of Wisconsin sales and use tax laws.
- 2. Knowledge of Wisconsin and federal legal precedents, IRC code and regulations, federal revenue rules and procedures, federal publications, Wisconsin statutes, administrative code, audit manuals, and publications, and department policies.
- 3. Knowledge of related accounting and audit practices.
- 4. Knowledge of audit procedures and techniques.
- 5. Knowledge of Wisconsin tax forms.
- Ability to develop, apply, interpret, and enforce bureau and section policies and procedures for audits and appeals.
- Knowledge of excellent customer service principles, including "Plain Language."
- 8. Knowledge of the Department's integrated tax system (WINPAS).
- 9. Knowledge of research techniques and resources.
- 10. Knowledge of procedures used in other bureaus or work units which directly affect tax returns.
- 11. Knowledge of work rules.
- 12. Knowledge of effective committee/team participation techniques, including Lean principles.
- 13. Ability to build and leverage relationships with employees and peers across the organization.
- 14. Skill in leadership and managerial principles; ability to inspire and motivate others to perform well and effectively influence actions and opinions of others.
- 15. Knowledge of mentoring and training techniques
- 16. Effective written and verbal communication skills.
- 17. Organizational and prioritization skills.
- 18. Skill in using Microsoft Office Products (e.g., Excel, Word, Outlook) or equivalent.
- 19. Customer services skills.

**Special Requirement:** This position requires that applicants have professional education, training, or work experience in accounting or auditing such as that which would be acquired by earning a Bachelor's Degree in accounting or auditing from an accredited post-secondary college/university; or equivalent in education, training and/or work experience.